Research concludes that 80% of the reason that employees are happy in their jobs has to do with the quality of their relationship with their supervisors. To support our public sector clients in maximizing the effectiveness of their supervisor-employee relationships, Deer Oaks provides a Supervisor Excellence Program as part of our EAP offering. This program makes available a continuum of resources designed to assist managers and supervisors in gaining additional knowledge and skill that will help to improve the morale and productivity of their teams.

The Supervisor Excellence Program includes:

- Over 50 management/leadership seminar/webinar topics geared to enhance the ability of supervisors to effectively motivate, manage, and coach the performance of their employees.

- Unlimited access to telephonic management consultations with Deer Oaks management experts to assist in dealing with difficult workplace issues such as staff conflict, employee performance problems, interacting with difficult employees, etc.

- Quarterly webinars on cutting-edge management topics such as creating a respectful workplace culture; the keys to having an engaged workforce; and dealing effectively with difficult employees.

- A monthly Supervisor Newsletter that includes timely tips on people management, utilizing the EAP as a performance management tool, etc.

All trainings are developed by staff clinicians and subject matter experts and are designed to create awareness of the EAP, while providing education regarding personal and work-related issues. Our organizational development expertise assists employers with meeting diverse workforce challenges and maximizing organizational resources.

Call Deer Oaks today to schedule a seminar or webinar for your organization.
Supervisor Training Seminar Topics

- Absenteeism and Turnover - How to Manage Employee Burnout
- Are You a Manager or a Leader?
- Assessing Leadership Skills
- Assisting Employees with Tobacco Cessation
- Avoid Procrastination
- Common Disciplinary Problems and Solutions
- Communicating with Sensitivity
- Communicating with your Manager
- Coping with the Stress of Being a Supervisor
- Cultivating Initiative
- Dealing with Difficult People and Complaints
- Delegating Effectively
- Effective Employee and Customer Relations
- Effective Team Problem Solving & Employee Relations
- Effective Leadership
- Employee Relations Training
- Essentials of Organizational Psychology
- Gaining Trust and Respect in the Workplace
- Helping Employees Achieve Healthy Lifestyle Behaviors at the Workplace
- Helping Employees Get Help with Substance Abuse
- How to Effectively Manage Multiple Locations
- How To Handle Grief And Loss of Patients
- How to Increase Employee Productivity & Efficiency
- How to Reduce Employee Conflict with Coworkers and Supervisors
- How to Recognize Depression
- How to Resolve Employee Conflict
- Improving Work Habits
- Managers versus Leaders
- Managing Diversity
- Motivating Employees
- Non-Verbal Communication Skills Training
- Performance Appraisals
- Powerful Leadership Techniques
- Problem Solving
- Project Management
- Sexual Harassment: Is It or Isn’t It?
- Reasonable Suspicion Referral for Drug and Alcohol Testing
- Solving Interpersonal Conflict on the Job
- Team Building
- The Team Concept
- Understanding and Working with Suicidal Clients
- Time Management for Supervisors--Handling Multiple Priorities
- Using Positive Discipline
- When to Make a Mandatory Referral
- Workforce Reductions - Supervisors
- Workplace Violence: Awareness and Prevention